

# Thera Privacy Policy

At Thera, we prioritize your privacy and are committed to ensuring that your personal data is handled securely and in compliance with the General Data Protection Regulation (GDPR). Below, we outline how we collect, use, and protect your data when you interact with our contact form for therapists, corporations, hospitals, and clients.

## 1. Data collection

When you fill out the contact form, we may collect the following personal data:

- Therapists: Name, email address, phone number, practice details, country of residence, and professional qualifications.
- Corporations and Hospitals: Name, email address, phone number, organization details, and inquiry information.
- Clients: Name, email address, phone number, and details about your inquiry.

## 2. Purpose of data collection

We collect your data to:

- Respond to your inquiries and provide information about our services.
- Facilitate partnerships and collaborations with corporations and hospitals.
- Process applications for therapists to join our network.
- Provide support to clients seeking mental health services.

## 3. Legal basis for processing

We process your personal data based on your explicit consent, which you provide when submitting the contact form.

## 4. Data usage and storage

Your personal data will be:

- Used only for the purpose stated at the time of collection.
- Stored securely on our servers.
- Retained only for as long as necessary to fulfill the purposes of your inquiry or as required by law.

## 5. Sharing your data

We will not share your personal data with third parties unless:

- It is necessary to respond to your inquiry or deliver services.
- We are required to do so by law.

## 6. Your rights

Under GDPR, you have the following rights:

- Access: Request a copy of the personal data we hold about you.
- Correction: Request that we correct or update your data.
- Deletion: Request that we delete your personal data, subject to legal obligations.
- Objection: Object to the processing of your data under certain circumstances.
- Data Portability: Request that we transfer your data to another organization.

To exercise your rights, contact us at [admin@livetherera.com](mailto:admin@livetherera.com)

## 7. Data security

We have implemented robust security measures to protect your personal data, including encryption, secure storage, and access control protocols.

## 8. Cookies and tracking

Our website may use cookies to enhance your user experience.

## 9. Contact Information

If you have questions about how your data is handled, please contact us at:

Email: [admin@livetherera.com](mailto:admin@livetherera.com)

By submitting the contact form, you confirm that you have read and understood this GDPR Compliance Statement and consent to the processing of your personal data as described above.

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